

Coronavirus (COVID-19) Statement

With COVID-19 dominating the headlines daily, we would like to reassure you that Marshall Brewson is closely monitoring this fast-moving event and following all available advice from the World Health Organisation and Public Health England.

As you would expect, we are taking this matter extremely seriously.

Our overriding aim is to continue to support our customers & their businesses, without jeopardising the health and safety of our staff.

We have put in place plans to ensure the continuity of our service and are actively monitoring the ongoing situation. Our current assessment is that it's business as usual, but should this change, we will update you.

If you feel there is anything further, we can do to support your business during these unprecedented times, please let us know.



Kier Watson

Director

Coronavirus (COVID-19) Action Plan

As we closely monitor and move with government advice, this week we have implemented changes that will restrict contact but mean we can still get work done for customers that need it.

The situation and the advice being provided is changing day-by-day. However, one of the ways identified to reduce potential risk to Marshall Brewson staff, our suppliers, and our customers is to review face to face interactions. Marshall Brewson is therefore taking the following steps:

Internal- Office

- Hygiene practice is drilled to all staff and we have provided all items to maintain high levels of personal hygiene.
- Instigating and conducting higher levels of housekeeping, hygiene standards and best practice
- Any staff that have recently travelled to a known risk area for COVID – 19 in the last 14days, that have been in contact with someone who has a known case of COVID–19 or that have a cough, shortness of breath, sore throat and/or fever are required to self-isolate and remain at home for 7days
- We are instructing our personnel and our delivery contractors/Trade Counter customers to try, wherever possible, to limit close contact and to maintain a reasonable distance from other people.
- Internal office working areas have been segregated to limit the potential risk of infection to a whole department.
- The trade counter remains open at present & the area gets deep cleaned daily, no one will use delivery driver's pens/stylus to sign for goods.
- Hand sanitiser is to be used on a regular basis

External – customers premises

All engineers must follow customers site rules regarding Coronavirus (COVID-19). If no rules or procedures exist, we will follow our best practices:

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- We can offer Non-contact servicing and repairs. Our engineers can call ahead to attend site. With your approval they can then gain access to your plant room and leave any documentation with the equipment or send it electronically. They can send videos and photos of the work carried out.
- We are limiting the amount of time engineers spend at Marshall Brewson’s premises
- All engineers will wear disposable gloves (site permitting) & dispose of them correctly after work on each premises.
- Hand sanitiser is to be used on a regular basis